

Baltimore County Government's Provider and Community Partners COVID-19 Resource Guide

October 15, 2020



To help navigate the information stream coming from all levels of government and the private sector in response to COVID-19, Baltimore County collects and conveys information and resources that we hope are useful to you as our community partners and fellow residents. As there are new and varying sources of information being pushed out daily, we do not assume to capture all. Rather, we curate and share the resources that appear to be most useful for your networks. Please feel free to contact us with any additional information for inclusion in future guides.

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CONTACT

If you have additional information for this document or you would like to contact us for further details, please contact Mary Clay at mclay@baltimorecountymd.gov.



All residents, and particularly those at high risk, should [follow CDC guidance](#).

A. New and Updated Information

FREE Flu Vaccines

Baltimore County will host a Super Weekend flu vaccination clinic on Saturday, October 17 and Sunday, October 18 at the Maryland State Fairgrounds in Timonium.

Appointments are required for all attendees in order to receive a free vaccination at the Super Weekend clinic. The vaccines will be given at the Cow Palace at the Maryland State Fairgrounds in Timonium (2200 York Road). Schedule appointments online, www.baltimorecountymd.gov/flu or call the HHS hotline at 410-887-3816. You may also find additional information at the link above or at the HHS hotline number.

- *All attendees must* also wear a face covering at the event. Social distancing practices will be strictly observed.
- Residents are asked to wear short-sleeved or sleeveless shirts for quick and easy access to the portion of the arm where the vaccination is administered.

For more information on the Super Weekend flu vaccination clinic, call 410-887-3816 or visit www.baltimorecountymd.gov/flu.

Help for Utilities Payments

Baltimore County Department of Social Services created a flyer to share with county residents, Save Your Energy. Please click on the link below.



Save Your Energy.pdf

Utility Shutoffs Moratorium Ends **November 15** – Turn-off Notices Can Be Issued

The Maryland Public Service Commission (PSC) suspends utility shutoffs and late fees until **November 15, 2020**. This directive applies to electric, gas or water service shut off and to provides a transition period that allows residential customers time to apply for assistance programs or make payment arrangements with their utility. Click [here](#) to read the full notice from the PSC.

PSC ruling indicates:

- **Utilities may now send termination notices (as of October 1, 2020 - 45 days in advance of a termination (current regulations require only a 14-day notice).**
- Residential customers in arrears would have 45 days from receipt of a notice to work out a payment plan with their utility or to apply for energy assistance programs. **Customers who take either action would not have service disconnected.**

- Utilities must offer a minimum payment plan of 12 months (or 24 months for those customers receiving energy assistance from the state’s Office of Home Energy Programs).
- Utilities cannot require a down payment or deposit as a condition of beginning a payment plan for any residential customer, including both current and new customers.

Request Your Economic Impact Payment by November 21

Visit the IRS webpage, [Economic Impact Payments](#), for more information about eligibility, payment amounts, what to expect, how payments are sent and more. Questions and answers are posted at the IRS’s [EIP Information Center webpage](#).

Non-filers can request an EIP at <https://www.irs.gov/coronavirus/non-filers-enter-payment-info-here>.

B. Housing and Utilities Information

National Eviction Moratorium

The CDC has issued a [moratorium on evictions nationwide](#) which is effective from September 4, 2020 to December 31, 2020. This declaration extends protections to renters at risk of eviction for nonpayment of rent due to income loss as a result of the COVID-19 outbreak. The CDC has provided a [Frequently Asked Questions](#) document.

Financial Assistance

Visit <https://www.baltimorecountymd.gov/Agencies/socialservices/financialassistance/> for more information regarding financial assistance.

Renters should contact their landlord or property manager to discuss payment options for their specific situation.

Preventing Homelessness

Baltimore County agencies and their partners strive to prevent homelessness and manage services to the homeless. A select list of agencies and partners is below:

[Alliance, Inc.](#)

[Baltimore County Communities for the Homeless \(BCCH\)](#)

[Baltimore County Department of Health](#)

[Baltimore County Department of Social Services](#)

[Catholic Charities](#)

[Catonsville Emergency Food Ministries](#)

[Community Assistance Network \(CAN\)](#)

[Community Crisis Center](#)

[Family Crisis Center, Inc.](#)

[Health Care for the Homeless—](#)

[Baltimore County](#)

[Jewish Community Services](#)

[Night of Peace Family Shelter, Inc.](#)

[Saint Vincent de Paul—Innterim House](#)

[Turn Around, Inc.](#)

[United Way of Central Maryland](#)

Mortgage Payments & Foreclosure Prevention

Help With Foreclosure Notices

State of Maryland emergency orders are in place to protect homeowners facing foreclosure. Unless otherwise noted, these orders remain in effect until the COVID-19 public health emergency has ended:

- **Residential foreclosures and evictions in-process were stayed** (stopped from moving forward in the courts) *until July 25, 2020*, pursuant to an [administrative order issued by the Chief Judge for the Maryland Court of Appeals](#).

Homeowners with reduced income may qualify for mortgage relief. The federal CARES Act provides assistance to some mortgage borrowers experiencing financial hardships directly or indirectly related to COVID-19. Information and resources are available at <https://www.dllr.state.md.us/finance/consumers/frmortgagecovid.shtml>.

State Announces Extension of Homeowners' and Renters' Property Tax Credit Deadlines

Applicants Are Strongly Encouraged to File Online by October 31

The Maryland State Department of Assessments and Taxation (SDAT) is extending the deadline to apply for 2020 Homeowners' and Renters' Property Tax Credits from October 1 to October 31. These two tax credit programs save Marylanders more than \$65 million per year, with homeowners receiving an average credit of \$1,348 on their tax bill and renters receiving an average direct payment of \$414. Applications can be submitted online through [Maryland OneStop](#).

The Homeowners' Property Tax Credit Program provides relief for eligible homeowners by setting a limit on the amount of property taxes owed based on their income. If a resident has already paid their property tax and applies before October 31, any tax credit that the homeowner may be eligible for will be refunded by their local county finance office. Many counties and municipalities also provide supplemental homeowners' credits, which will be automatically applied if the applicant is approved for the state homeowners' credit.

The Renters' Property Tax Credit Program provides tax relief for eligible renters who pay high monthly rent relative to their total income and do not receive federal or state housing subsidies or reside in public housing. The credit is issued in the form of a direct check payment of up to \$1,000.

SDAT is also encouraging Maryland homeowners to submit an application for the [Homestead Tax Credit](#) if they have not yet done so. Once approved, the Homestead Credit accrues over time by limiting the increase in taxable assessment each year to a fixed percentage, and is a one-time application without a specific filing deadline. The Homestead Credit provides nearly \$20 billion in assessment relief per year.

Sufficiently completed tax credit applications will be processed 30-90 days after they are submitted, although online applications will be processed significantly faster than those submitted by mail. For additional questions about these credits, applicants should visit [SDAT Tax Credits webpage](#) or contact SDAT:

- Homeowners' Property Tax Credit Program: sdatt.homeowners@maryland.gov, 410-767-4433
- Renters' Property Tax Credit Program: sdatt.renters@maryland.gov, 410-767-4433
- Homestead Property Tax Credit Program: sdatt.homestead@maryland.gov, 410-767-4433

Utilities Assistance

BGE Updates

BGE reminds its customers there are many payment and billing options and energy assistance programs available for those having difficulty keeping their accounts up to date. Service terminations can be avoided if customers contact BGE before their accounts are in arrears to discuss options.

Following guidance from the Maryland Public Service Commission, BGE has expanded billing and payment options to include:

- Elimination of down payment/security deposit requirements to secure a payment arrangement
- Extension of payment periods for balances for a minimum of 12 months for residential customers or 24 months for customers receiving energy assistance from the state's Office of Home Energy Programs (OHEP)
- BGE will also connect customers to agency energy assistance funds

The most important step that residential customers who are not current on their BGE bill can take is to contact BGE at 1.800.685.0123 and BGE.com/assistance as soon as possible. BGE customers can apply for energy assistance through the Maryland Department of Human Services, by contacting their [Local Energy Assistance Office](#), or by calling the Office of Home Energy Programs at 1-800-332-6347. BGE customers who have completed the energy assistance process with the State can also apply for further assistance with the [Fuel Fund of Maryland](#).

Water Billing

County Executive Olszewski and Mayor Young have announced joint efforts that neither jurisdiction will turn off water service for failure to pay while Maryland is under a State of Emergency. County residents should contact the City of Baltimore at <https://publicworks.baltimorecity.gov/Water-Billing-Questions> or call 410-396-5398 with questions about their water bill.

Baltimore City-led Billing for County Residents Delayed Due to Pandemic will Now Resume This Fall

Baltimore County Executive Johnny Olszewski today announced that the County will hire an outside contractor to assist with water meter readings, and will deploy County staff to assist the Baltimore City Department of Public Works with sending bills to County customers in order to avoid any further billing delays. Visit baltimorecountymd.gov to read the full notice.

C. Judicial News and Legal Assistance

Maryland District Court: General Information for Evictions

- Chief Judge John P. Morrissey has issued a public communication for Landlord-Tenant cases: https://www.mdcourts.gov/sites/default/files/import/district/phaseIV_communication_lanlordtenant_9.4.20.pdf
- **If a tenant had an eviction that was pending or scheduled before the state of emergency, the constable may now carry out that eviction.**
- MD District Court has posted general information for tenants. Visit <https://www.mdcourts.gov/legalhelp/housingtenants> for more information.
- Tenants may have certain rights including:
 - Tenants have the right to know the amount of rent due and have a judge hear any dispute.
 - Landlords must keep a ledger of rent charges and payments.
 - If the landlord fails to repair a condition on the property that is a threat to life, health or safety after reasonable notice, a tenant may ask to pay rent into escrow with the Court until repairs are made to the home. The tenant may also ask the Court to reduce the rent.
 - Landlords must have a license to rent a residential property.
- Landlords may wish to view the MD Courts webpage, <https://mdcourts.gov/legalhelp/housinglandlords>, which shares information for housing court cases.

Some tenants are reporting being prevented from accessing their home by the landlord who may not have a court ordered repossession of the property. If that happens, lease-holding tenants can call 9-1-1 to request assistance.

Legal Services

Help is available to understand your rights. Below are free legal services for Failure to Pay Rent eviction cases.

- **District Court Self-Help Resource Center** (Advice Only)*
410-260-1392, <http://mdcourts.gov/legalhelp/districtctselfhelpctr.html>
Monday – Friday, 8:30 a.m. to 8:00 p.m.
1 Rolling Cross Road, 2nd Fl., Catonsville 21228 (Walk-in Service Only)
- **Maryland Legal Aid** (Advice and Representation for Income Qualified Persons) *
410-427-1800, www.mdlab.org (Online Form or Phone Intake Only)
Monday – Friday, 9:00 a.m. to 5:00 p.m.
- **Maryland Volunteer Lawyers Service** (Advice and Representation for Income Qualified Persons)*
410-547-6537, <https://mvslaw.org/get-legal-help/>
(Online Form or Phone Intake: Monday – Thursday, 9:00 a.m. to 12:00 p.m. Only)
- **Fair Housing Action Center of Maryland** (Tenant Advocacy Only) *
443-447-7336, (Phone Intake: Tuesday and Wednesday, 10:00 a.m. to 2:00 p.m. Only)
<https://www.fairhousingmd.org/>

- **Maryland Pro Bono Resource Center** (Legal Services Resources Only) *
www.probonomd.org/for-legal-help/
- **People’s Law Library** (Legal Information Only)
<http://www.peoples-law.org>
- **CASA of Maryland** (Legal Advice Only for Income Qualified Immigrants)*
Tuesdays, 7:00 a.m. at CASA’s Multicultural Center, 8151 15th Avenue, Hyattsville 20783
(Space is limited), <https://wearecasa.org/programs/legal/>
- **The Women’s Law Center:** <http://www.wlcmd.org/>

Mediation

Mediation brings both sides together to try to resolve disputes outside of the courtroom.

- **District Court of MD, Alternative Dispute Resolution Office**
<https://mdcourts.gov/district/adr/home/rentcourt> Ask courtroom clerk or presiding judge when you go to court.
- **The Conflict Resolution Center of Maryland***
443-297-7891 or mediation@crcbaltimorecounty.org, <http://crcbaltimorecounty.org/>

Financial Assistance

- **211** (Referrals for Financial Assistance)* <https://211md.org/>
- **Homelessness Prevention** 410-887-TIME
- **Emergency Assistance Program** (Emergency rent assistance for Income Qualified Families)*
<https://dhs.maryland.gov/weathering-tough-times/emergency-assistance/>

Housing Discrimination or Unfair Practices

- **Office of the Attorney General, Consumer Protection Division** (Advice Only)*
- <https://www.marylandattorneygeneral.gov/Pages/CPD/landlords.aspx> for tips on how landlords and tenants can communicate positively and constructively.
- **Baltimore County Human Relations Commission** (Discrimination Allegations Only)
<https://www.baltimorecountymd.gov/Agencies/humanrelations/>

Traducción al español en la parte posterior. Organizaciones marcadas con * ofrecen servicios en español.

D. Healthcare Resources and Information about COVID-19

Face Coverings Mandated

All Baltimore County residents ages 5 and up are required to wear face coverings in any indoor business, service, organization, or establishment that serves the general public. This includes, but is not limited to: retail establishments, recreational establishments, houses of worship, and other locations open to the public. Residents are strongly encouraged to wear masks in outdoor public areas where social distancing of at least six-feet is not possible. Visit the [website](#) for the requirements.

COVID-19 Hotline

In addition to 311, the Baltimore County Department of Health has opened a hotline for residents to call with questions or concerns regarding COVID-19. The number is 410-887-3816 and can be reached 8:30 a.m. - 5:00 p.m. Sunday - Saturday.

Free COVID-19 Testing

The Baltimore County Department of Health is operating clinics to test patients for COVID-19.

Baltimore County residents can now quickly and easily reserve a slot [online](#) for free COVID-19 testing by visiting Baltimore County's website. New dates will be added on Wednesdays each week. Residents do not need a doctor's order to obtain a test but must make an appointment. Residents will enter their contact information and choose a site location and appointment time. Persons may also indicate whether they will require special accommodations at the site. While reserving a time slot is recommended, all individuals visiting a County testing location will be served. Adults must show identification upon arrival for their test. Adults accompanying a minor for testing must write down the child's name and date of birth to present to staff upon arrival at the site. Individuals may visit any of the County sites between 9 a.m. to 12 p.m. on the days indicated, unless otherwise noted.

Walk-up Locations

Liberty Resource Center

3525 Resource Drive
Randallstown, 21133
*Open Mondays, Wednesdays
and Fridays (occasionally)*

Dundalk Health Center*

7700 Dunmanway
Dundalk, 21222
Open Mondays Only

Baltimore Highlands

Lansdowne Health Center*
3902 Annapolis Road
Baltimore, 21227
Hours: 3 - 6 p.m.

Drive-through Locations

Maryland State Fairgrounds

2200 York Road
Timonium, 21093
Open Tuesdays, Thursdays and occasionally on Fridays

***Bilingual staff available at these sites.**

Additionally, residents can check with their local pharmacies about testing availability and can call the Baltimore County COVID-19 Hotline at 410-887-3816 with other coronavirus-related questions.

Health Care Alerts:

Domestic Violence Programs:

- **Baltimore County Domestic Violence & Sexual Assault Hotline:** 410-828-6390 (**24/7 Response**)
- **The DOVE Program:** 410-496-7555 (**Monday – Friday, 9:00 a.m. to 5:00 p.m.**)

- **LifeBridge Health Domestic Violence Program:** The Program has resources for those who are experiencing domestic violence or intimate partner abuse. Visit the [website](#) for confidential referral.

E. Food Resources

See below for a sampling of the food resources available in Baltimore County. Additional food resources are included in an attached list of the food pantries. For food access information call 410-887-2594 or email food@baltimorecountymd.gov. **For Seniors, see section G.*

Baltimore County Weekend Food Distribution

Baltimore County is offering limited food distribution for families. Food is available a first come, first served basis. Visit <https://www.baltimorecountymd.gov/News/foodresources.html> for locations.

**The locations may change, please refer to the website for the most up-to-date information.*

BCPS Meals Program

Baltimore County Public Schools will provide school meals, at no cost, to all children ages 2-18 by curbside pickup or by bus delivery through December 23. Visit bcps.org for full program information.

Supplemental Nutrition Assistance Program (SNAP)

The Maryland Department of Human Services offers federally-funded [SNAP](#) benefits to individuals and families to eliminate food insecurity. To see if you qualify for monthly benefits to help purchase food, visit <https://mydhrbenefits.dhr.state.md.us/dashboardClient/#/home>. Due to the pandemic, SNAP recipients may order food [online at participating retailers](#).

Maryland's Pandemic Electronic Benefit Transfer

The State of Maryland is offering the P-EBT program which provides food benefits to children who temporarily lost access to free or reduced price meals at school due to the outbreak of COVID-19. Visit <https://dhs.maryland.gov/p-ebt/> for program information.

F. 24 Hour Call Lines

- Alzheimer's Association Helpline: 800-272-3900
- Baltimore County Crisis Response System: 410-931-2214
- Baltimore County Domestic Violence Hotline: 410-828-6390
- First Call for Help: 410-685-0525 or 2-1-1
- Grassroots Crisis Line - suicide intervention hotline: 410-531-6677
- Maryland Youth Crisis - suicide and other interventions: 1-800-422-0009
- Sexual Assault and Domestic Violence Hotline: 410-828-6390

- REACH Hotline (Substance Use Information): 410-887-3224
- Turnaround, Inc. (Domestic Violence/Human Trafficking): 443-279-0379
- The Family Tree: 1-800-243-7337

G. Mental Health Resources

- **Baltimore County Bureau of Behavioral Health:** Call 410-88-REACH for information and referral to substance use treatment. Days and hours of operation: Monday through Saturday, 8:30 a.m. - midnight
- **Baltimore County Bureau of Behavioral Health HELP Line:** Call 410-887-3828 to speak to a Social Worker for information and referral to behavioral health services. Days and hours of operation: Monday through Friday, 8:30 a.m. – 4:30 p.m.
- **Sheppard Pratt** [offers](#) access to their virtual and in-person care options through a secure, online platform. The Virtual Crisis Walk-In Clinic is available to any individual living in Maryland.
- **Center for Child and Family Traumatic Stress at Kennedy Krieger Institute** provides psychiatry, case management, psychological testing, group therapies, and more to treat parents, children or entire families experiencing stress related to the pandemic and other conditions. Contact the [Center](#) for intake and telehealth referrals. Additionally, there are a limited number of in-person visits that are currently being scheduled. Calls are being accepted at 443-923-5980.
- **Johns Hopkins Medicine** has online resources and tips for those dealing with Social Isolation, <https://www.hopkinsmedicine.org/psychiatry/>.
- **National Alliance on Mental Illness** encourages the community to visit their website, <http://namibaltimore.org/> for programs and resources. You may contact NAMI at: 410-435-2600 or info@namibaltimore.org.

H. Employees and Business Owners Assistance

Financial Services for Individuals and Families

Baltimore County offers a benefits screening resource for its residents. Anyone can call 3-1-1 Monday through Friday, 8:00 a.m. - 4:30 p.m. and receive a referral to The CASH Campaign of Maryland.

CASH partners with EarnBenefits/Seedco to provide a free program that helps callers determine eligibility and apply for federal, state and local public benefit programs. The programs include: Temporary Cash Assistance, SNAP (formerly food stamps), Medicaid, Women, Infants and Children program (WIC), Maryland Utility Assistance, Discounted cellular and landline programs, Maryland Children’s Health Program, Child Care Subsidy Program, Head Start & Early Head Start, Renters & Homeowners Tax Credit, Child Tax Credit, Earned Income Tax Credit and more. With CASH by providing a one stop portal for over 20+ different benefit programs and is a 100% free service.

Por ayuda en español contacta con: [Center of Help](#):
sandra.steiner@centerofhelp.org and rosibel.gomez@centerofhelp.org.

Unemployment Insurance Benefits

The Maryland Department of Labor provides eligibility requirements, application and other information for claimants on their webpage, <http://dllr.state.md.us/employment/unemployment.shtml>. Its Division of Unemployment Insurance has created a new Inquiry Form for claimants, <http://www.labor.maryland.gov/UIHelp>. This form is for Claimants to ask a question regarding Unemployment benefits. Claimants are asked to submit a description of their issue or inquiry, and will receive a tracking number that will help them keep track of their inquiry. Claimants may also call a Claims Agent to discuss issues with their UI account at (667) 207-6520. Visit the DLLR UI [webpage](#) for tips and more information.

Baltimore County Department of Economic and Workforce Development

The [Department of Economic and Workforce Development \(DEWD\)](#) has compiled a number of resources available at the federal, state and local levels that is specific to your needs. For questions, email businesshelp@baltimorecountymd.gov or call 410-887-8000. Visit DEWD's [COVID-19 Assistance webpage](#) for more information.

Update – Two Baltimore County Career Centers Are Open by Appointment

Baltimore County Career Centers at Hunt Valley and Liberty Center are now open by appointment only. Workers can schedule an appointment with a Career Consultant [online](#). Eastpoint Career Center is still operating virtually.

Job Board

Visit baltimorecountymd.gov/jobboard for a list of job openings in Baltimore County and throughout the region. Includes link to the [State of Maryland's Job Board](#).

Additional Resources

- **Office of the Maryland Attorney General** Visit <https://www.marylandattorneygeneral.gov/> for information and updates related to consumer matters. You may find the COVID-19 Consumer FAQ useful.
- **Public Justice Center** The Center has a comprehensive guide to your rights for accessing paid sick leave, family medical leave, unemployment benefits, changes in employment status and more here: http://www.publicjustice.org/en/legal_help/workers-rights-and-covid-19/.

CCBC Education and Training

Baltimore County residents may be eligible to attend the Community College of Baltimore County tuition free. Visit <https://www.ccbcmd.edu/Get-Started/Applying-to-CCBC/Attend-CCBC-tuition-free.aspx> to learn more.

New Small Business Restaurant Fund to Continue Support for Local Food Establishments, Prevent Spread of COVID-19

In the latest effort to support Baltimore County's restaurant industry, County Executive Olszewski announces the COVID-19 Small Business Restaurant Reimbursement Program, a \$2.5 million fund to reimburse restaurant businesses and food service establishments for investments or improvements that not only help prevent the spread of COVID-19, but also help extend the outdoor dining season.

Through the program, the County will offer funds up to \$15,000 to reimburse Baltimore County-based restaurant or food establishments for capital expenditures, fixtures, equipment and cleaning-disinfecting services necessary to operate business safely.

Examples of eligible reimbursement items under the Small Business Restaurant Reimbursement Program include, but are not limited to:

- Capital improvements, standing sneeze guards, acrylic protective shields, and transaction windows;
- Exterior improvements, patio heaters, outdoor furniture and outdoor tents;
- Expenditures or signage that help operate business safely and promote social distancing;
- HVAC or filtration systems.

Beginning on Monday, October 19, 2020 at 9 a.m. reimbursement applications will be posted and funds will be available on a first-come, first-served basis.

To qualify for this reimbursement program, restaurants or food establishments must:

- Be a for-profit restaurant or food service establishment of any size located in Baltimore County;
- Have been in operation as of January 1, 2020;
- Have had to limit or cease operations as a result of the COVID-19 pandemic;
- Be registered and in good standing with the State of Maryland via the State Department of Assessments and Taxation (SDAT); and
- Not be in default on any loans from Baltimore County or delinquent on any County taxes.

Visit the [Small Business Restaurant Reimbursement Program webpage](#) or email COVIDbizrelief@baltimorecountymd.gov.

I. Resources for Seniors

Visit the [Department of Aging's webpage](#) for current information and resources.

Maryland Access Point (MAP) for Seniors

Seniors can call the Maryland Access Point at 410-887-2594. Calls are answered by a team of Certified Information and Assistance Specialists (CIRS), Monday through Friday, between the hours of 8:30 a.m. and 4:30 p.m.

Baltimore County Offers Expanded Food Distribution for Older Adults

Baltimore County Aging offers food distributions for persons 60+. The distribution will occur on Tuesdays and Thursdays at selected senior centers by appointment. Call 410-887-2040 on Mondays and Wednesdays, 8:30 a.m. - 2:30 p.m. Only individuals with appointments will receive a box of food. During the appointment, individuals will be asked to show proof of age through their BCDA Senior Center Membership Card or other identification.

J. Resources for Foreign-Born Persons (Where available throughout this Guide, we have included information for Spanish speaking persons.)

Pagos de impacto económico

El IRS se compromete a ayudarle a obtener su Pago de Impacto Económico lo antes posible. Los pagos, también conocidos por algunos como pagos de estímulo, son automáticos para la mayoría de los contribuyentes. Los contribuyentes que presentaron declaraciones de impuestos en 2018 y 2019 y la mayoría de los adultos mayores de edad y jubilados no necesitan más medidas. Haga clic en un sitio web, <https://www.irs.gov/es/coronavirus/economic-impact-payments>.

Beneficios de Desempleo - La División de Seguro de Desempleo - Ayuda en Español

La División del Seguro de Desempleo proporciona beneficios a las personas que por razones involuntarias están desempleados y las cuales están disponibles, capacitadas para trabajar y activamente buscando trabajo. Haga clic en un sitio web, <http://dllr.state.md.us/spanish/desempleo.shtml>.

Federal Eviction Moratorium Issued

A [federal eviction moratorium](#) issued by the Centers for Disease Control (CDC) is in effect from September 4, 2020 to December 31, 2020, extending vital protections to tens of millions of renters at risk of eviction for nonpayment of rent during the global pandemic.

Los Centros para el Control y la Prevención de Enfermedades (CDC) tomaron medidas sin precedentes el 1 de septiembre al emitir una moratoria nacional temporal sobre la mayoría de los desalojos por falta de pago del alquiler para ayudar a prevenir la propagación del coronavirus. Citando la amenaza histórica para la salud pública que representa el coronavirus, los CDC declararon que una moratoria de desalojo ayudaría a garantizar que las personas puedan practicar el distanciamiento social y cumplir con las

órdenes de quedarse en casa. La moratoria entra en vigor el 4 de septiembre y durará hasta el 31 de diciembre, cubriendo a decenas de millones de inquilinos en riesgo de desalojo. He aquí unas “preguntas frecuentes” sobre la moratoria y aquí el formulario de declaración CDC para tenantes con su traducción en español. (Arrendatarios deben someter la versión en inglés.)

The federal eviction moratorium is essential relief for struggling renters, but it merely postpones evictions – it doesn’t prevent them. To be protected, qualified renters facing eviction should immediately provide a signed declaration to their landlords. For more details about the moratorium and a sample declaration that renters can use, read National Low Income Housing Coalition’s and National Housing Law Project’s [Overview of National Eviction Moratorium](#) and our [National Eviction Moratorium: FAQ for Renters](#). The declaration can be found in these languages: [Arabic](#) | [Mandarin](#) | [English](#) | [Spanish](#) | [Vietnamese](#)

The Esperanza Center of Catholic Charities

ATTENTION: The Esperanza Center on S. Broadway is temporarily closed due to a fire in a nearby building. We are providing services at St. Patrick’s Assisi House at 1728 Bank St. Please call 667-600-2900 for additional information.

ATENCIÓN: El Centro Esperanza en S. Broadway está temporalmente cerrado debido a un incendio en un edificio cercano. Estamos brindando servicios en St. Patrick’s Assisi House en 1728 Bank St. Llame al 667-600-2900 para obtener información adicional.

The Esperanza Center is a comprehensive immigrant resource center that offers hope and essential services to people who are new to the United States from all over the world. Their dedicated staff and volunteers provide services and referrals, ESL education, healthcare, and low-cost immigration legal services to thousands of immigrants each year.

Contact Client Services: 667-600-2900 or esperanzainfo@cc-md.org

Esperanza’s Client Services program provides assistance and information to immigrants with a wide array of needs. No appointment needed. Our bilingual staff provides the following:

- **Translations** (Spanish/English)
- **Letters:** Income letters, support letters, child care authorization letters, travel consent letters, immigration invitation letters, limited foreign authorization letters, etc.
- **Assistance with forms**
- **Notary Services**
- **Support for immigrant victims of crime**
- **Assistance with reporting crime, requesting police reports, and hospital financial assistance**
- **Community Advocacy and Orientation**
- **Assistance with school enrollment, applications for public benefits, assistance with housing and employment matters, utility service issues, etc.**

- **Referrals:** We assist immigrants with referrals to governmental or other non-profit service providers for legal, housing, educational, transportation, and financial issues.
- **Employment**

Maryland Office for Refugees and Asylees (MORA)

The office provides support and services to federally-recognized refugees and political asylees to ease their integration into American society. MORA helps refugees and asylees make Maryland their home, aiding their transition from “displaced persons” to independent, contributing members of the community. MORA works through a network of public and private service providers, to plan, administer, and coordinate transitional services aimed at helping refugees become self-sufficient as quickly as possible.

MORA’s Programs

MORA supports programs focus on key areas for aiding refugees with life skills, and familiarizing them with such daily routines such as shopping at the supermarket, managing a budget, taking public transportation, opening a bank account, preparing for a job interview, or calling 9-1-1 for emergencies. The following links describe MORA’s programs in more detail:

- [Economic Self-Sufficiency Programs](#)
- [Initial Refugee Health Screening & Referral to Primary Care](#)
- [Refugee English Language Training](#)
- [Refugee Transitional Cash Assistance](#)

K. Internet Access and Public Wi-Fi

WiFi Outside of Public Libraries

External free WiFi capacity is available at all Baltimore County Public Library (BCPL) branch parking lots. Visit <https://www.bcpl.info/services/public-computers-wifi.html> for the nearest branch. Residents will be required to remain in their vehicles or otherwise adhere to all social distancing guidelines.

Public WiFi Locations Map

Residents can visit the [BaltCo Go-Online Map](#) to find the closest available free internet service throughout the County. Users can search for locations closest to where they live: <https://bc-gis.maps.arcgis.com/apps/webappviewer/index.html?id=5b3d0102bf6240d0b161c7103f8e9bee>.

Recreation and Parks’ Public WiFi Locations

Baltimore County has 41 free WiFi sites located at Recreation and Parks’ PAL Centers, recreation centers and park facilities. A list of the locations can be found at www.baltimorecountymd.gov/Agencies/infotech/wifilocations.html.

L. Be Informed and Stay Connected

Baltimore County Public Library Services and Upcoming Event

BCPL offers Curbside Pickup for print jobs from your computer. Visit <https://bcpl.info/services/print-copy-fax.html> for details.

BCPL will host **ConnectFest**, a virtual event, offering 45-minute sessions each featuring a valuable community resource (Housing and Utilities Assistance, Mental and Behavioral Health, Food Access and Health Insurance & Voting). Join BCPL on Saturday, October 17, 1:00 – 5:00 p.m. Registration is required. All program information can be found at <https://bcpl.info/events-and-programs/list.html#!/188337>. Visit <https://bcpl.info/> for other events and useful tools provided by the Library System.

BCRP “Boo-Thru” Event

Baltimore County Recreation and Parks’ will host its “Boo-Thru” Halloween drive through event on Friday, October 23, 2020, 6:30 - 8:00 p.m. at the following locations:

- ❖ Northwest Regional Park, 4515 Deer Park Road, Owings Mills
- ❖ Meadowood Regional Park, 10650 Falls Road, Lutherville-Timonium
- ❖ Honeygo Regional Park, 9033 Honeygo Boulevard, White Marsh
- ❖ North Point Government Center, 7701 Wise Avenue, Dundalk



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Use the link to the left to download the flyer.

Website & Social Media Links

- Maryland Department of Health: www.coronavirus.maryland.gov.
 - Twitter: [@MDHealthDept](https://twitter.com/MDHealthDept)
- Baltimore County Government: www.baltimorecountymd.gov.
 - Twitter: [@BaltCoGov](https://twitter.com/BaltCoGov)
- Baltimore County Health Department: www.baltimorecountymd.gov/agencies/health.
- Baltimore County Executive Johnny Olszewski
 - Twitter: [@BaltCoExec](https://twitter.com/BaltCoExec)
- Baltimore County Public Schools: www.bcps.org.
 - Twitter: [@BaltCoPs](https://twitter.com/BaltCoPs)
- Baltimore County Public Library System: <https://bcpl.info/>