Baltimore County Government's
Providers and Community Partners COVID-19 Resource Guide

Baltimore County Government
John A. Olszewski, Jr., County Executive

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If you are an organization interested in including your information in this Resource Guide, or would like to contact us for further details, please email:

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To help navigate the stream of information coming from all levels of government and the private sector in response to COVID-19, Baltimore County collects and conveys information and resources that we hope are useful to you as our community partners and fellow residents. As there are new and varying sources of information being pushed out daily, we do not assume to capture all. Rather, we curate and share the resources that appear to be most useful for your networks. Please feel free to contact us with any additional information for inclusion in future guides.

About The COVID-19 Vaccine

Vaccines are one of the safest and most important public health tools to protect against serious illness and prevent the spread of dangerous diseases, like COVID-19. Specifically, vaccines help our bodies develop immunity to viruses and prevent us from getting sick. Review the Maryland Department of Health's frequently asked questions about the COVID-19 vaccine.

It's Easy to Get Your Vaccine

Each week, the Baltimore County Department of Health will post a weekly vaccine schedule at www.baltimorecountymd.gov/vaccine, with a number of appointment slots. Appointments are preferred at all County locations, but will not be required.

Residents who are medically homebound and unable to travel to a vaccine clinic can email the Department of Health at COVIDVax@baltimorecountymd.gov or call the County's COVID hotline at 410-887-3816 to schedule a vaccine.

Updated CDC Guidance on Face Coverings

Following the increase in hospitalizations due to the COVID-19 Delta variant, the CDC has updated its guidance. It now recommends "universal indoor masking for all students, teachers, staff, and visitors to K-12 schools, regardless of vaccination status." Additionally, fully vaccinated or not, people who live where coronavirus transmission is classified as substantial or high should wear masks when they are indoors in public places.

Reopening Status

Baltimore County is currently aligned with the State of Maryland's reopening actions and face covering requirements. The COVID-19 state of emergency has been revised and will end in two phases:

EMERGENCY MANDATES REISSUED AUGUST 24

On Tuesday, Baltimore County Executive Johnny Olszewski Jr. reinstated a local state of emergency amid a spike in coronavirus cases. The decision comes as the 7-day average of new cases has increased by almost 380% since the start of the month, according to the county.

The statewide mask order is no longer in effect for any settings, including schools, camps, and child care facilities.

Free COVID-19 Testing

The Baltimore County Department of Health is operating the following clinics to test patients for COVID-19.

Schedule an Appointment: Click Here

These appointments are critical—only schedule one per person. Do not schedule multiple appointments for the same person—this will prevent others from scheduling. The name and birth date that you provide on the form must match the name and birth date on your identification. If you prefer to be called by another name during testing, please inform the testing staff.

LOCATION	APPOINTMENT DAYS AND TIMES
Dundalk Health Center 7700 Dunmanway Dundalk, Maryland 21222	Tuesdays 9 a.m. to noon *Bilingual staff onsite*
Lansdowne Health Center 3902 Annapolis Road Lansdowne, Maryland 21227	Fridays 9 a.m. to noon *Bilingual staff onsite*
Liberty Family Resource Center 3525 Resource Drive Randallstown, Maryland 21133	Mondays 9 a.m. to noon
Eastern Family Resource Center 9150 Franklin Square Drive Baltimore, MD 21237	Wednesdays 9 a.m. to noon

About Appointments and Wait Times: The Dundalk and Lansdowne locations are accepting patients by appointment only. The Timonium location offers drive-through testing without appointments. The average wait time for patients without appointments is 40 minutes. It is strongly recommended that an appointment is scheduled for testing. Patients with appointments will be served first, patients without appointments may be asked to wait to be tested. For weather-related closings, visit the Health Department website.

HEALTHCARE RESOURCES

Mental Health Resources

Baltimore County Bureau of Behavioral Health:

Call 410-88-REACH for information and referral to substance use treatment. Monday through Saturday, 8:30 a.m. - midnight

Baltimore County Bureau of Behavioral Health HELP Line: Call 410-887-3828 to speak to a Social Worker for information and referral to behavioral health services. Days and hours of operation: Monday through Friday, 8:30 a.m. – 4:30 p.m.

Sheppard Pratt offers access to their virtual and in-person care options through a secure, online platform. The Virtual Crisis Walk-In Clinic is available to any individual living in Maryland.

Center for Child and Family Traumatic Stress at Kennedy Krieger Institute provides psychiatry, case management, psychological testing, group therapies, and more to treat parents, children or entire families experiencing stress related to the pandemic and other conditions. Contact the Center for intake and telehealth referrals. Additionally, there are a limited number of in-person visits that are currently being scheduled. Calls are being accepted at 443-923-5980.

National Alliance on Mental Illness encourages the community to visit http://namibaltimore.org for programs and resources. You may contact NAMI at:

410-435-2600 or info@namibaltimore.org.

24-Hour Help Lines

Alzheimer's Association Helpline: 800-272-3900

Baltimore County Crisis Response System: 410-931-2214

Baltimore County Domestic Violence Hotline: 410-828-6390

First Call for Help: 410-685-0525 or 211

Grassroots Crisis Line - suicide intervention hotline: 410-531-6677

Maryland Youth Crisis—suicide and other interventions: 800-422-0009

REACH Hotline (Substance Use Information): 410-887-3224

Sexual Assault and Domestic Violence Hotline: 410-828-6390

Turnaround, Inc. (Domestic Violence/Human Trafficking): 443-279-0379

The Family Tree: 800-243-7337

Domestic Violence Programs

Baltimore County Domestic Violence & Sexual Assault Hotline:
410-828-6390 (24/7 Response)

The DOVE Program:
LifeBridge Health Domestic Violence Program
The Program has resources for those who are experiencing domestic violence or intimate partner abuse. Visit the website for confidential referral.

410-496-7555 (Monday – Friday, 9:00 a.m. to 5:00 p.m.)

St. Clare Medical Outreach

Overview:

St. Joseph Medical Center hosts the St. Clare Medical Outreach, providing quality healthcare that is culturally sensitive, compassionate, and comprehensive. Patients can receive medical services featuring free screenings, immunizations and health education at the campus of St. Joseph Medical Center, Galleria Atrium, 1407 York Road, Suite 309, Lutherville, MD 21093. The bilingual staff of physicians, physician assistants, nurses and support staff serve more than 4,000 patients annually.

Medical Staff:

Board Certified Physician
Board Certified Physician Assistant
Adult and Family Nurse Practitioners
Registered Nurses
Pharmacy Liaison
Medical Technician
Office Coordinator
Health Coach
Practice Manager
Mental Health Counselor
Volunteers

Health Services Provided for Adults:

Preventive and primary medical care
Laboratory and diagnostic testing services
Medication services
Influenza, Pneumonia, and Tetanus Immunizations
Referral for specialty care for established patients
Health education

Health conditions referred elsewhere for treatment:

Mental Health conditions
Substance Abuse
OB/Gyn conditions
Sexually transmitted diseases

Service, days and times and how to access:

Monday – Friday, 8:30 a.m. – 4:30 p.m.
Call 410-427-5410 option 7 for a new patient interest request on the first Monday of the month, 8:00 – 8:30 a.m.

Office contacts:

Office hours are Monday – Friday 8:30 a.m. – 4:00 p.m.
Practice Manager: 410-337-1949
Office Coordinator: 410-427-5410 (bilingual)

Substance Use Programs and Treatment Centers

Please use the following resources for assessment and treatment to help community members dealing with opioid use disorder.

Baltimore County Department of Health Substance Use:

https://www.baltimorecountymd.gov/departments/health/healthservices/substanceuse/index.html

Maryland Association for the Treatment of Opioid Dependence. There are 7 Opioid Treatment Programs in Baltimore County:

https://matod.org/member-directory

MedMark has treatment centers in Baltimore County at the following locations:

Food Resources

See below for some food resources available in Baltimore County. Additional food resources are included in an attached list of the food pantries. For food access information call 410-887-2594 or email food@baltimorecountymd.gov. If you are a senior, or need to request food on behalf of a senior, with food access needs, call 410-887-2594 or email aginginfo@baltimorecountymd.gov.

Baltimore County Food Distribution

Baltimore County is offering limited food distribution for families. Food is available a first come, first served basis. Visit:

https://www.baltimorecountymd.gov/News/foodresources.html for locations.

Please refer to the website for the most up-to-date information.

Supplemental Nutrition Assistance Program (SNAP)

The Maryland Department of Human Services offers federally-funded SNAP benefits to individuals and families to eliminate food insecurity. To see if you qualify for monthly benefits to help purchase food, visit:

https://mydhrbenefits.dhr.state.md.us/dashboardClient/#/home.

Due to the pandemic, SNAP recipients may order food online at participating retailers.

CCBC also can help residents enroll in the SNAP program. For a screening, call 443-840-4122 or email SNAPbenefits@ccbcmd.edu.

BCPS Meals Program

Baltimore County Public Schools will provide school meals, at no cost, to all children ages 2-18 by curbside pickup or by bus delivery. Visit https://www.bcps.org/meals for full program information.

Maryland's Pandemic Electronic Benefit Transfer

The State of Maryland is offering the P-EBT program which provides food benefits to children who temporarily lost access to free or reduced price meals at school due to the outbreak of COVID-19. For program information, visit: https://dhs.maryland.gov/p-ebt/.

Housing and Utilities Assistance

Baltimore County COVID-19 Eviction Prevention Program

The online portal is now available in English and Spanish. Visit

https://www.baltimorecountymd.gov/departments/socialservices/financialassistance/evictionpreventionprogram.html to apply.

Note: If you applied previously, do not apply again. Duplicate requests slow the processing of your application.

Emergency Assistance Program

Emergency rent assistance for Income Qualified Families: https://dhs.maryland.gov/weathering-tough-times/emergency-assistance/

Preventing Homelessness

Please call 410-887-TIME (8463) for referrals and services to help relocate a residence, obtain funding to keep a home, etc.

Homeowner Resources

If you would like help understanding your options when faced with foreclosure or you need assistance communicating with your mortgage lender or servicer, *call the Maryland HOPE hotline at 1-877-462-7555 for a referral to a nonprofit housing advocate*.

Energy Assistance Programs

The Maryland Office of Home Energy Programs offers the Maryland Energy Assistance Program (MEAP) and the Electric Universal Service Program (EUSP) to provide financial assistance with electric bills.

Eligible customers receive help for a portion of their current electric bills. Customers who receive EUSP are placed on a budget billing plan with their utility company. Arrearage Retirement Assistance helps customers with large, past due electric and gas bills. If eligible, customers may receive forgiveness of up to $2,000 towards their past due bill. Customers must have a past due bill of $300 or greater to be considered eligible. Customers may only receive an arrearage grant once every seven years, with certain exceptions. Visit https://dhs.maryland.gov/office-of-home-energy-programs/ for more information and to apply.

Take Advantage of Flexible Payment Options and Energy Assistance Funds

BGE recognizes the financial challenges customers may face due to the pandemic. Visit BGE.com/billhelp or call 800-685-0123 immediately to speak with a customer care representative about establishing flexible payment arrangements.

Customers can apply for energy assistance by calling the Office of Home Energy Programs at 800-332-6347. BGE customers who have completed the energy assistance process with the State can also apply for further assistance with the Fuel Fund of Maryland.

The utility shut-off moratorium has been extended to November 1, 2021 for the following 2 groups:

1. Residential households who have qualified and been approved for the Office of Home Energy Program in the last four years.
2. Residential special needs customers who have a medical certification on file with their utility.

JUDICIAL NEWS AND LEGAL ASSISTANCE

Legal Services

Help is available to understand your rights. Traducción al español en la parte posterior. Organizaciones marcadas con * ofrecen servicios en español.

District Court Self-Help Resource Center*
Advice Only, Walk-in Service Only
1 Rolling Cross Road, 2nd Fl., Catonsville 21228
410-260-1392
http://mdcourts.gov/legalhelp/districtctselfhelpctr.html
Monday – Friday, 8:30 a.m. to 8:00 p.m.

Maryland Legal Aid*
Advice and Representation for Income Qualified Persons
410-427-1800
www.mdlab.org
Online Form or Phone Intake Only:
Monday – Thursday, 9:30 a.m. to 5:00 p.m.
Walk-in Intake hours vary by location

Pro Bono Resource Center*
Advice and Representation at No Cost
Tenant Hotline: 443-703-3053
https://probonomd.org/for-legal-help/
Phone Intake Only—Will be prompted to leave voicemail
Attorneys check messages daily during operating hours—Monday-Friday

St. Ambrose Housing Aid Center, Inc.*
Legal Services Program—For General Legal Questions
Phone : 410-366-8550 x 249

Maryland Volunteer Lawyers Service*
Advice and Representation for Income Qualified Persons
410-547-6537
https://mvlslaw.org/get-legal-help/
Online Form or Phone Intake:
Monday – Thursday, 9:00 a.m. to 12:00 p.m.

Fair Housing Action Center of Maryland*
Tenant Advocacy Only
https://www.fairhousingmd.org/
443-447-7336
Phone Intake: Tuesday and Wednesday, 10:00 a.m. to 2:00 p.m.

CASA of Maryland*
Legal Advice Only for Income Qualified Immigrants
8151 15th Avenue, Hyattsville 20783 (Space is limited)
Tuesdays, 7:00 a.m. at CASA's Multicultural Center
https://wearecasa.org/programs/legal/

Mediation

Mediation brings both sides together to try to resolve disputes outside of the courtroom.

District Court of MD, Alternative Dispute Resolution Office

https://mdcourts.gov/district/adr/home/rentcourt
Ask courtroom clerk or presiding judge when you go to court.

The Conflict Resolution Center of Maryland*
443-297-7891
mediation@crcbaltimorecounty.org
http://crcbaltimorecounty.org/

Maryland District Court General Information for Evictions

Visit the MD District Court website for housing matters. Tenants may have certain rights including:

- The right to know the amount of rent due and have a judge hear any dispute.
- Landlords must keep a ledger of rent charges and payments.
- If the landlord fails to repair a condition on the property that is a threat to life, health, or safety after reasonable notice, a tenant may ask to pay rent into escrow with the Court until repairs are made to the home. The tenant may also ask the Court to reduce the rent.
- Certain landlords must have a license to rent a residential property.
- Tenant may have the right to redeem and stay on the property any time before the actual carrying out of the eviction order by paying past due rent and fees.

Landlords may wish to view the MD Courts webpage, which shares information for housing court cases.

Housing Discrimination or Unfair Practices

Office of the Attorney General
Consumer Protection Division (Advice Only)*:

Tips on how landlords and tenants can communicate positively and constructively:

https://www.marylandattorneygeneral.gov/Pages/CPD/landlords.aspx

Baltimore County Human Relations Commission (Discrimination Allegations Only):

https://www.baltimorecountymd.gov/Agencies/humanrelations/

Consumer Resources

Financial Navigation & Benefits Enrollment Services

Baltimore County and The CASH Campaign of Maryland offer referrals to programs and support services that can relief financial concerns. Residents can be referred to CASH Campaign to connect with trained Financial Navigators help access programs and services to manage income disruptions and other financial concerns, such as: Temporary Cash Assistance, SNAP, Healthcare Programs, WIC, Utility Assistance, Eviction Assistance, Foreclosure Prevention, Credit and Financial Counseling and Resources for Non-English Speaking Residents. Call Baltimore County 311 between Monday and Friday, 8:00 a.m. – 4:30 p.m. or use this online form (which translates to Spanish): Baltimore County Financial Navigators.

Facing Issues With Debt?

The Consumer Protection Committee of the Attorney General's COVID-19 Access to Justice Task Force has developed a website that provides legal information, not legal advice, for individuals who have been sued for a consumer debt of less than $5,000 in a Maryland District Court. This site also offers educational resources for all residents who are interested in finding out more about the debt collection process in Maryland. Visit https://www.debtcollectionmaryland.org/ for more information.

Consumer Rights Advocacy is Available to You

The Maryland Consumer Rights Coalition (MCRC) is a statewide coalition of individuals and organizations that advances economic rights and financial inclusion through research, education, advocacy, direct service, and community organizing.

MCRC addresses consumer issues through five pillars of work: **education, direct service, organizing, advocacy,** and **research.** All of their work is based on extensive research reports investigating consumer issues. This information is disseminated to consumers through strategic channels. Their education efforts target financially vulnerable populations, such as older adults and youth. Finally, their research and outreach efforts lay the groundwork for their advocacy work. MCRC promote policies that benefit consumers and regulate predatory financial products. Visit https://www.marylandconsumers.org/ourwork for more information about their programs.

Important Information for Consumers

Expanded Child Tax Credits

There have been important changes to the Child Tax Credit that will help many families receive part of their credit between July to December 2021, instead of having to wait until next tax season. The American Rescue Plan Act (ARPA) of 2021 expands the Child Tax Credit (CTC) for tax year 2021 only. This expanded tax credit is based on income and age of the child. Visit the following websites to determine your eligibility:

IRS website: clicking HERE

To see a flyer with more information click HERE

¡Puede ser elegible para recibir su Crédito Tributario por Hijos en pagos mensuales! Ha habido cambios importantes en el Crédito Tributario por Hijos que ayudarán a muchas familias a recibir parte de su crédito entre julio y diciembre de 2021, en lugar de tener que esperar hasta la próxima temporada de impuestos. La Ley del Plan de Rescate Estadounidense (ARPA) de 2021 amplía el Crédito Tributario por Hijos (CTC) solo para el año fiscal 2021. Este crédito fiscal ampliado se basa en los ingresos y la edad del niño.

Para obtener más información, visite el sitio web del IRS haciendo clic AQUÍ.

Para ver un folleto con másinformación haga clic AQUÍ.

Tax Preparation and More Helpful Resources

The CASH Campaign of Maryland helps residents stay informed about the new Advance Child Tax Credit as well as the various federal and state tax credit changes. Information is posted weekly on www.cashmd.org.

Right now, people may be eligible for tax credits available to them under the American Rescue Plan and the Maryland RELIEF Act.

To book an appointment, click here. NO WALK-INS ACCEPTED. For questions or more information, please call (410) 234-8008 Monday –Thursday from 9:30 a.m.-12:30 p.m.

Preparación de impuestos de verano en EFECTIVO: Eventos de crédito tributario por hijos

CASH está trabajando arduamente para mantener a la gente actualizada sobre el nuevo Crédito Tributario Anticipado por Hijos, así como sobre los diversos cambios en el crédito fiscal federal y estatal. La información se publica semanalmente en www.cashmd.org.

En este momento, las personas pueden ser elegibles para los créditos fiscales disponibles para ellos bajo el Plan de Rescate Americano y la Ley RELIEF de Maryland.

Para reservar una cita, haga clic aquí. NO SE ACEPTAN PASEOS. Si tiene preguntas o más información, llame al (410) 234-8008 Lunes a jueves de 9:30 a.m. a 12:30 p.m.

Workers and Business Owners Assistance

Baltimore County Department of Economic and Workforce Development

The Department of Economic and Workforce Development (DEWD) has compiled multiple resources available at the federal, state and local levels that is specific to your needs. For more information, visit DEWD's COVID-19 Assistance webpage.

For questions, call 410-887-8000 or email: businesshelp@baltimorecountymd.gov.

Two Baltimore County Career Centers Are Open by Appointment

Baltimore County Career Centers at Hunt Valley and Liberty Center are now open by appointment only. Workers can schedule an appointment with a Career Consultant online. Eastpoint Career Center is still operating virtually.

Job Board

Visit baltimorecountymd.gov/jobboard for a list of job openings in Baltimore County and throughout the region. Includes link to the State of Maryland's Job Board.

Unemployment Insurance Benefits

The Maryland Department of Labor provides eligibility requirements, application and other information for claimants on their webpage:

http://dllr.state.md.us/employment/unemployment.shtml.

The Division of Unemployment Insurance has an inquiry form for claimants at:

http://www.labor.maryland.gov/UIHelp.

Claimants may use this form to ask about unemployment benefits. Claimants are asked to submit a description of their issue or inquiry, and will receive a tracking number that will help them keep track of their inquiry. Claimants may also call a Claims Agent to discuss issues with their UI account at 667-207-6520. Visit the DLLR UI webpage for tips and more information.

Additional Resources for Workers

Public Justice Center

The Center has a comprehensive guide to your rights for accessing paid sick leave, family medical leave, unemployment benefits, changes in employment status and more:

http://www.publicjustice.org/en/legal_help/workers-rights-and-covid-19/.

Help for Businesses Affected by COVID-19

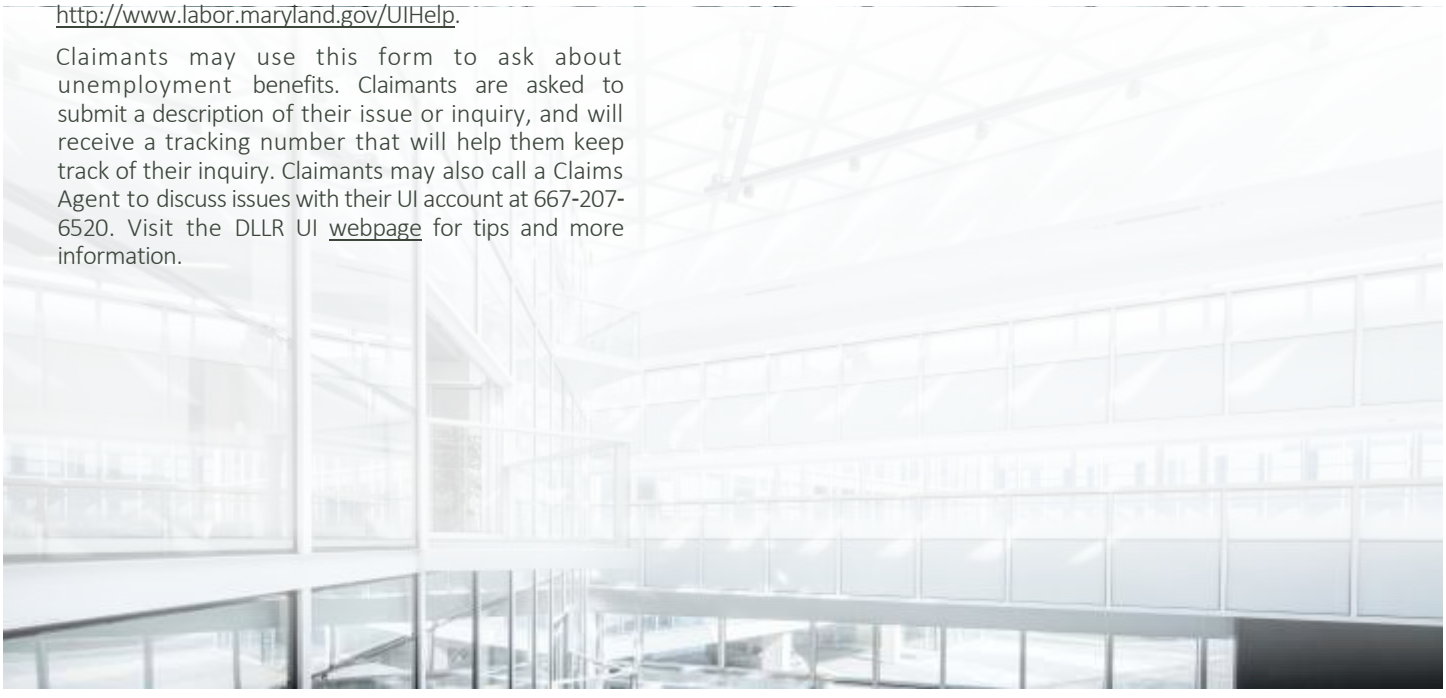
Owners of businesses located in Baltimore County may find resources to help weather these challenging times. Visit the Baltimore County COVID-19 Business Resources for more information on programs and assistance. Help is still available for qualified businesses.

COVID-19 Economic Injury Disaster Loan

In response to COVID-19, small business owners, including agricultural businesses, and nonprofit organizations in all U.S. states, Washington D.C., and territories can apply for the COVID-19 Economic Injury Disaster Loan (EIDL).

This loan provides economic relief to small businesses and nonprofit organizations that are currently experiencing a temporary loss of revenue.

Visit https://www.sba.gov/funding-programs/loans/covid-19-relief-options/covid-19-economic-injury-disaster-loan for FAQ and more information on how to apply.



Resources for Spanish Speaking Residents

Where available throughout this Guide, we have included information for Spanish speaking persons.

Programa de Prevención de Desalojos del Condado de Baltimore-19

Programa de Prevención de Desalojo COVID-19, proporcionando asisten¬cia de alquiler a los residentes del Condado que han perdido ingresos debido a COVID-19 y están en riesgo de perder su vivienda.

APLICAR AQUÍ: www.BaltimoreCountyMD.gov/EvictionPrevention

Los solicitantes deben presentar su solicitud a través del portal de solicitudes del condado de Baltimore en el enlace anterior y serán contactados directamente por una de las organizaciones asociadas aprobadas por el condado para completar el procesamiento de la solicitud y la revisión de elegibilidad.

Bienvenido al registro de vacunación de Maryland

El Departamento de Salud de Maryland recomienda que todos los residentes de Maryland se vacunen contra la gripe y otras enfermedades.

Regístrese aquí para una cita en un departamento de salud local u otro socio comunitario.

Para obtener una copia del registro de vacunación oficial de su familia, Visite Maryland MyIR.

Baltimore County está ofreciendo ayuda gratuita a través del teléfono

La pandemia COVID-19 ha tenido un impacto grave en las finanzas de la población de Baltimore County, y el programa de Navegantes Financieros de Baltimore County está aquí para ayudar. Trabajando con CASH Campaign of Maryland para brindar guía por teléfono, los Navegantes Financieros pueden ayudarle a manejar asuntos financieros, identificar pasos inmediatos, y darle referencias para recibir otros servicios sin costo.
Visite https://finnav.org/baltco o llame 311 para inscribirse y hablar con el programa de Navegación Financiera de Baltimore County hoy mismo.

The Esperanza Center of Catholic Charities

The mission of the Esperanza Center is to welcome immigrants by offering hope, compassionate services, and the power to improve their lives. Esperanza Center, located at 430 S Broadway, offers services in five areas: healthcare; education (particularly English for Speakers of Languages); immigration legal services; family reunification; and community referral and resources. Contact Client Services at 667-600-2401 or esperanzainfo@cc-md.org.

For more information, please visit https://www.catholiccharities-md.org/services/esperanza-center/.

La misión del Centro Esperanza es dar la bienvenida a los inmigrantes ofreciéndoles esperanza, servicios compasivos y el poder de mejorar sus vidas. El Centro Esperanza, ubicado en 430 S Broadway, ofrece servicios en cinco áreas: una clínica de salud; educación (particularmente inglés para hablantes de otros idiomas); servicios legales de inmigración; reunificación familiar; y referencias comunitarias. Comuníquese con el Centro al 667-600-2401 o esperanzainfo@cc-md.org.

Visite https://www.catholiccharities-md.org/services/esperanza-center/para más información.

INTERNET ACCESS & PUBLIC Wi-Fi

One-Hour Public Computer Appointments at Library Branches

Appointments are available Monday through Saturday, from 10 a.m. to 3 p.m. For instructions and to schedule an appointment visit:

https://www.bcpl.info/services/public-computers-wifi.html.

Public Wi-Fi Locations Map

Residents can visit the BaltCo Go-Online Map to find the closest available free internet service throughout the County. Users can search for locations closest to where they live:

https://bc-gis.maps.arcgis.com/apps/webappviewer/index.html?id=5b3d0102bf6240d0b161c7103f8e9bee

Free Internet Service for Residences

The Emergency Broadband Benefit is a temporary FCC program to help households struggling to afford internet service during the pandemic. As of May 12, 2021, eligible households will be able to enroll in the program to receive a monthly discount off the cost of broadband service from an approved provider. Eligible households can enroll through an approved provider or by visiting GetEmergencyBroadband.org.

To learn more about the program or to become a partner, visit www.fcc.gov/broadbandbenefit.

Affordable Telephone and Wireless Communications

Lifeline, a FCC program of affordable communications services to for low-income consumers, offers a discount on monthly telephone service, broadband Internet service, or bundled voice-broadband packages purchased from participating wireline or wireless providers. Visit https://www.fcc.gov/lifeline-consumers for program information and to apply.

Resources for Seniors

Visit the Department of Aging's webpage for current information and resources.

Senior Centers

Baltimore County Senior Centers have re-opened and are operating in adherence to current CDC guidelines. All members interested in participating in in-person activities must attend an orientation and registration session. Click here to register for in-person activities.

Virtual Programs

Baltimore County senior centers are offering online classes for older adults over Zoom. Classes range from preexisting class options, including Tai Chi, Foreign Language, Strength Training and Cooking, to more individual programming, such as group Happy Hours. To find the full list of Senior Center Online Classes, visit Aging's online classes webpage.

Baltimore County Launches Online Appointment Registry

Baltimore County has a new online registration system to support County seniors, beginning with ongoing senior food distribution and virtual career center services. Visit the webpage for more information and look for additional services in the coming weeks.

Maryland Access Point (MAP)

Seniors can call the Maryland Access Point at 410-887-2594. Calls are answered by a team of Certified Information and Assistance Specialists (CIRS), Monday through Friday, between the hours of 8:30 a.m. and 4:30 p.m.

BCAUSE Program

The Baltimore County Age-Friendly Upgrades for Seniors (BCAUSE) program offers 65+ years homeowners the opportunity for home repairs or safety modifications so they may live safely as they age. BCAUSE offers up to $4,500 of home repairs or safety modifications. Homeowners at ≤ 50% of the median income who are interested in the program can call Baltimore County MAP, 410-887-2594, Monday-Friday, 8:30 a.m. - 4:30 p.m. for more information.

ADDITIONAL RESOURCES FROM THE NATIONAL COUNCIL ON AGING:

Government Information

Coronavirus.gov: Official government website with information about the outbreak.

Centers for Disease Control and Prevention: The latest information on COVID-19 including safety tips and home care advice.

Medicare.gov: The source for your Medicare questions about COVID-19.

General Community Information

Website & Social Media Links

Maryland Department of Health: www.coronavirus.maryland.gov
Twitter @MDHealthDept
Baltimore County Government: www.baltimorecountymd.gov
Twitter: @BaltCoGov
Baltimore County Executive Johnny Olszewski
Twitter: @BaltCoExec
Baltimore County Health Department: www.baltimorecountymd.gov/agencies/health
Baltimore County Office of Emergency Management Twitter: @BaltoCoEmergency
Baltimore County Public Schools: www.bcps.org
Twitter: @BaltCoPs
Baltimore County Public Library System: https://bcpl.info/

Grab-and-Go Recreation Program

Grab-and-Go Recreation is a **free** program providing various activities such as fitness, sports, arts and nature. Grab your materials and go to the park. Grab your materials and go outside. Grab your materials and go be active!

Check back soon for upcoming Grab-and-Go programs. Show off your work by sending in your pictures and videos of the activities and projects to grabandgo-rp@baltimorecountymd.gov or the Department's Facebook page. If you have special needs or challenges, contact the staff at the above email for assistance. Supplies are limited.