

GOT A UTILITY TURN-OFF NOTICE? WHAT NOW?

You have 45 days to pay balance or get on a utility payment plan to avoid termination.

1

MD ENERGY ASSISTANCE? DO YOU QUALIFY?



In past **30 DAYS**, is gross (pre-tax) income less than chart below for the # people in household?
If **YES**, go to #2. If **NO**, go to ☆ below.

1	\$1,861	5	\$4,475
2	\$2,515	6	\$5,128
3	\$3,168	7	\$5,781
4	\$3,821	8	\$6,435

2

APPLY FOR MD "OHEP" ENERGY ASSISTANCE



Most OHEP Offices aren't seeing clients in person, but you can still apply & get financial assistance: 1. Online at web site below. 2. Get a paper application at local office. 3. Call 800-332-6347. **MAKE SURE** your application has **ALL** verification documents.

3

DON'T FORGET YOUR DOCUMENTS.



Send in **signed** OHEP application with these **copies** of documents: 1) Income proof for everyone over 18 for **past 30 days**. 2) Social security cards for all household members. 3) Utility bill/fuel bill. 4) Applicant's photo ID. Address should match utility address for proof (if not, send in 2nd bill with current address: Cable, water, lease, phone bills).

4

WAIT 3-4 WEEKS. CHECK STATUS ONLINE.



Visit www.MYOHEPSTATUS.org to see if your application was processed and amount of grants. OHEP will mail a letter, too. Grants credited to utility account.

5

OWE UTILITY MORE \$\$\$?



Calculate the amount you still owe. See if Fuel Fund of Maryland (www.fuelfundmaryland.org) or Salvation Army can give you a grant. Call utility & go on 24-mo. payment plan to avoid termination.

☆

CALL UTILITY & GET ON 12- MO. PAYMENT PLAN



Call your utility. Set-up a 12-mo. payment plan for the balance to avoid termination. Monthly payment plan amount will be added to future bills.

[HTTPS://MYDHRBENEFITS.DHR.STATE.MD.US.](https://mydhrbenefits.dhr.state.md.us)

MAIN DHS CALL CENTER: 800-332-6347

BGE 800-685-0123

PEPCO 202-833-7500

DELMARVA 800-375-7117

POTOMAC EDISON 800-686-0011 COLUMBIA GAS 888927-4427

SMECO 888-440-3311

WASHINGTON GAS 844-927-4427

BY: ENERGY ADVOCATES COALITION